

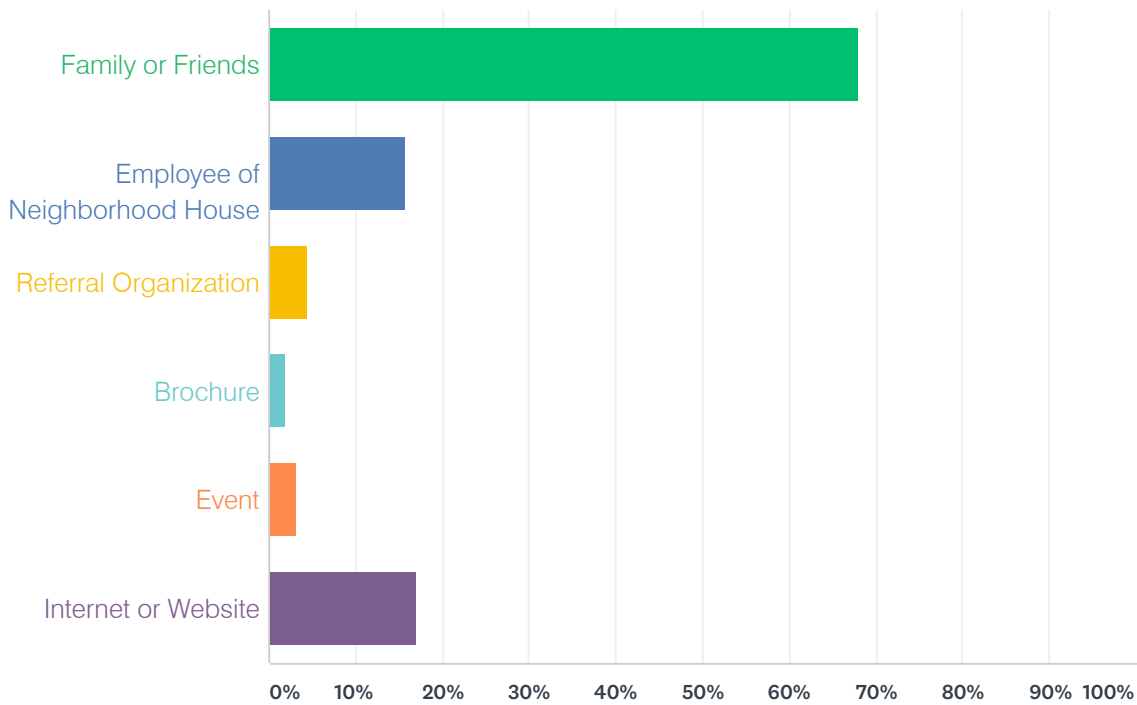
Children's Center Caregiver Survey 2018



1

How did you hear about Neighborhood House? Check all that apply.
 Como escucho o se enteró acerca de Neighborhood House? Marque todo lo que corresponda.

Answered: 159 Skipped: 1

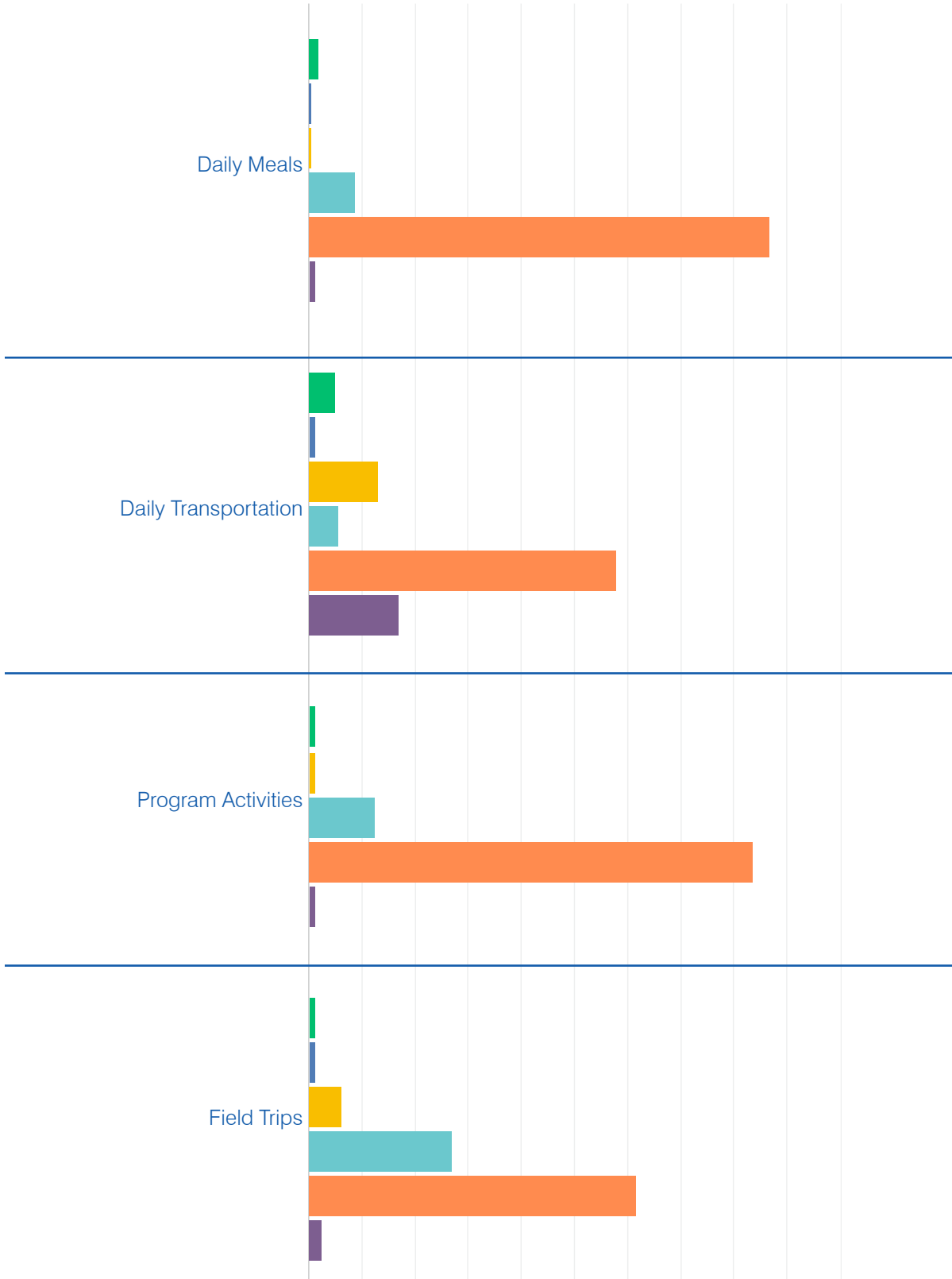


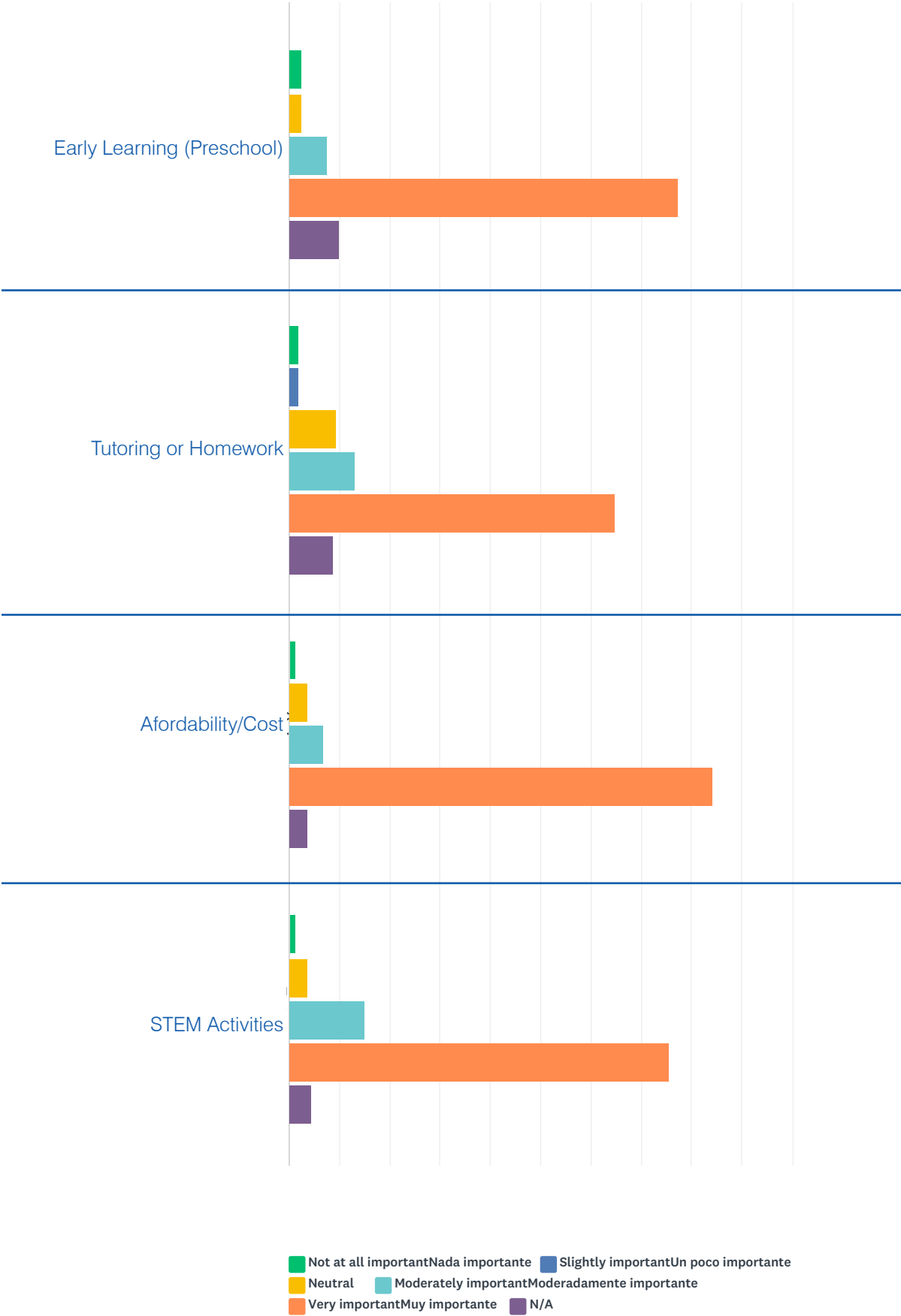
ANSWER CHOICES	RESPONSES	
Family or FriendFamilia o Amigo	67.92%	108
Employee of Neighborhood HouseEmpleado de Neighborhood House	15.72%	25
Referral Organization (Guadalupe, Head Start, 211, YWCA etc...)Organización de referencia	4.40%	7
BrochureFolleto	1.89%	3
EventEvento	3.14%	5
Internet or WebsiteInternet o sitio web	16.98%	27
Total Respondents: 159		

2

Please indicate how important the following services are to you. Mark N/A if they do not apply.
Clasifique lo importante que son estos servicios para usted. Marque N/A si no se aplica.

Answered: 159 Skipped: 1





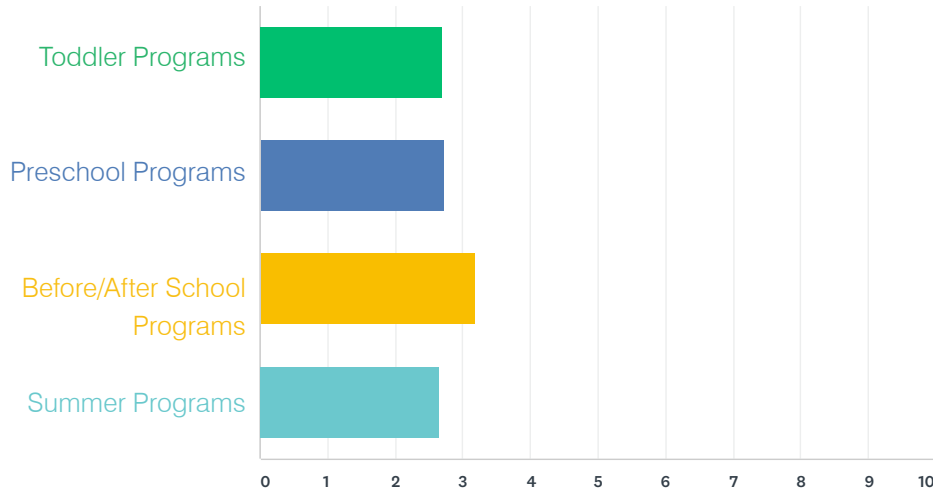


	NOT AT ALL IMPORTANT NADA IMPORTANTE	SLIGHTLY IMPORTANT POCO IMPORTANTE	NEUTRAL	MODERADAMENTE IMP	VERY IMPORTANT MUY IMPORTANTE	N/A	TOTAL
Daily Meals Comidas Diaras	1.89% 3	0.63% 1	0.63% 1	8.81% 14	86.79% 138	1.26% 2	159
Daily Transportation Servicio de Transporte	5.03% 8	1.26% 2	13.21% 21	5.66% 9	57.86% 92	16.98% 27	159
Program Activities Actividades de Programas	1.26% 2	0.00% 0	1.26% 2	12.58% 20	83.65% 133	1.26% 2	159
Field Trips Excursiones	1.26% 2	1.26% 2	6.29% 10	27.04% 43	61.64% 98	2.52% 4	159
Early Learning (Preschool) Aprendizaje Pre- escolar	2.52% 4	0.00% 0	2.52% 4	7.55% 12	77.36% 123	10.06% 16	159
Tutoring or homework help Tutoría o ayuda con las tareas	1.89% 3	1.89% 3	9.43% 15	13.21% 21	64.78% 103	8.81% 14	159
Affordability/Cost Mensuales	1.26% 2	0.00% 0	3.77% 6	6.92% 11	84.28% 134	3.77% 6	159
STEM Activities (Science, Technology, Engineering and Math) Actividades de STEM (Ciencia, Tecnología, Ingeniería y Matemáticas)	1.26% 2	0.00% 0	3.77% 6	15.09% 24	75.47% 120	4.40% 7	159
Monthly Family Fun Nights Noches de Diversión en Familia (Mensuales)	2.52% 4	4.40% 7	15.72% 25	24.53% 39	49.69% 79	3.14% 5	159
Health and Fitness Activities Actividades de Salud y Deporte	1.26% 2	0.63% 1	3.14% 5	17.61% 28	75.47% 120	1.89% 3	159
Art Activities Actividades de Arte	1.26% 2	0.00% 0	2.52% 4	16.35% 26	76.73% 122	3.14% 5	159
Library Time Tiempo en la Biblioteca	1.26% 2	0.00% 0	3.77% 6	13.84% 22	77.99% 124	3.14% 5	159

3

How satisfied are you with the childcare programs listed below? Mark N/A if it does not apply to you.
 ¿Quan satisfecho esta usted con nuestros programas de cuidado de niños? Si no se aplica, marque N/A.

Answered: 158 Skipped: 2

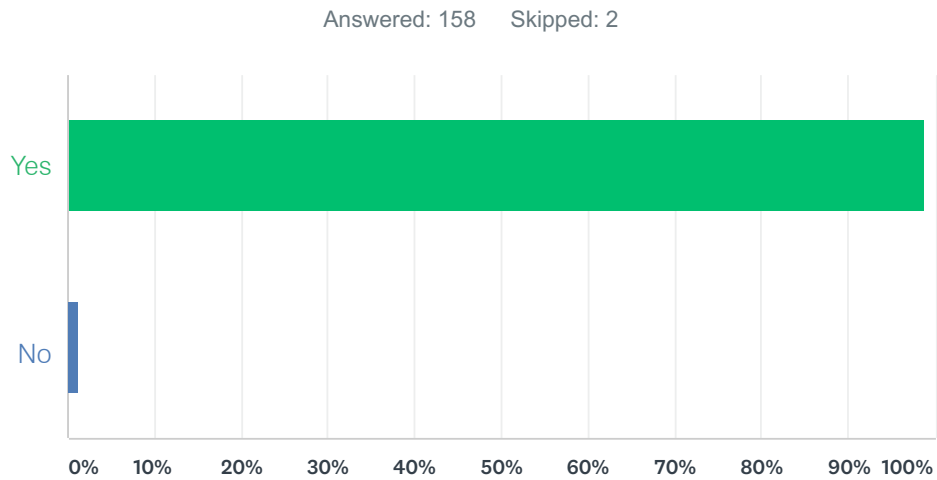


	VERY SATISFIED MUY SATISFECHO	SATISFIED SATISFECHO	NEUTRAL	DISSATISFIED INSATISFECHO	VERY DISSATISFIED MUY INSATISFECHO	N/A	TOTAL	WEIGHTED AVERAGE
Toddler Programs Programas Niño	48.41% 76	14.01% 22	5.10% 8	1.27% 2	14.01% 22	17.20% 27	157	2.70
Preschool Programs Programas Pre-escolar	48.72% 76	15.38% 24	3.21% 5	0.00% 0	13.46% 21	19.23% 30	156	2.72
Before/After School Programs Programas Antes y Despues de la Escuela	43.31% 68	8.92% 14	6.37% 10	0.00% 0	12.10% 19	29.30% 46	157	3.17
Summer Programs Programas de Verano	51.90% 82	12.03% 19	4.43% 7	0.00% 0	13.29% 21	18.35% 29	158	2.66

4

Do you feel having your child at Neighborhood House has supported their early learning or academic progress?

¿Cree que Neighborhood House le ha ayudado su hijo(a) en el aprendizaje temprana y en el progreso academico?

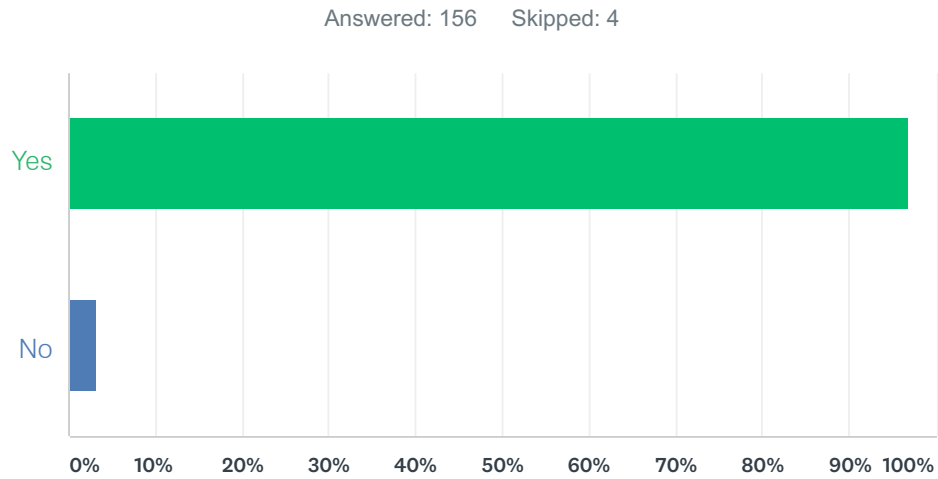


ANSWER CHOICES	RESPONSES	
YesSí	98.73%	156
No	1.27%	2
TOTAL		158

5

Has placing your child at Neighborhood House allowed you to seek or maintain employment and/or training/schooling?

Estando su hijo(a) en Neighborhood House le ha permitido tener mas tiempo para buscar o mantener empleo o estudios?

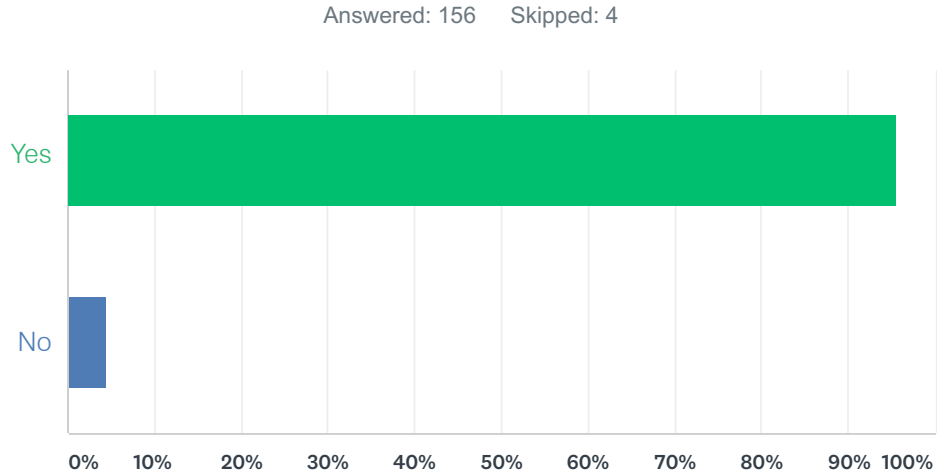


ANSWER CHOICES	RESPONSES	
YesSí	96.79%	151
No	3.21%	5
TOTAL		156

6

Has our sliding fee scale (the amount you pay based on income) allowed you to better meet other household expenses?

¿A usted le ha ayudado nuestro precio flexible (la cantidad que usted paga basada en su ingreso) para otros gastos de casa?

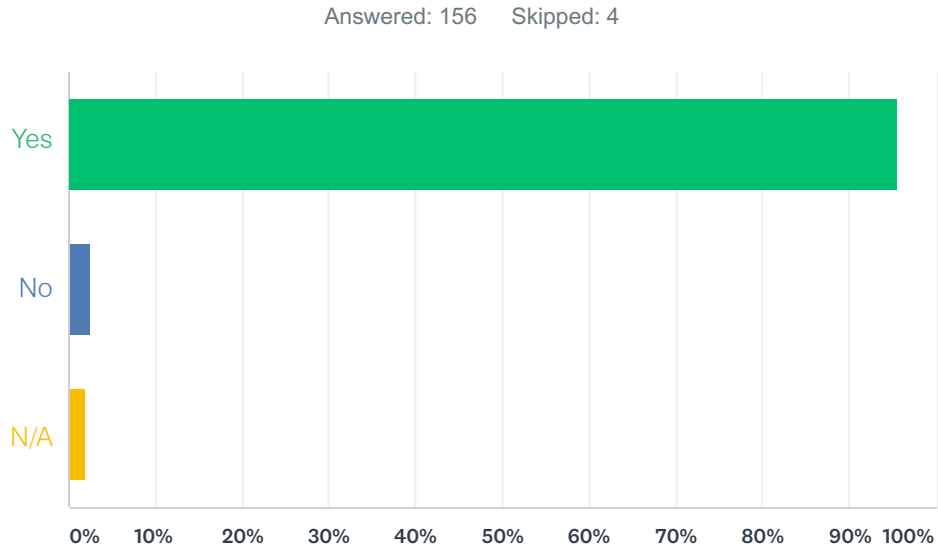


ANSWER CHOICES	RESPONSES	
YesSí	95.51%	149
No	4.49%	7
TOTAL		156

7

Do you feel that having your child at Neighborhood House has contributed to your ability to perform better, with fewer distractions at work?

¿Usted cre que al estar su hijo(a) en Neighborhood House le ha ayudado hacer su trabajo mejor y con menos distracciones?

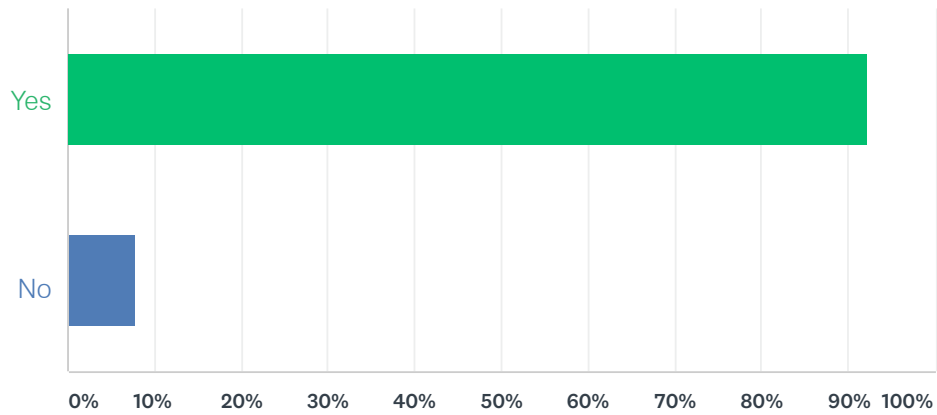


ANSWER CHOICES	RESPONSES	
YesSí	95.51%	149
No	2.56%	4
N/A	1.92%	3
TOTAL		156

8

Does having your child at Neighborhood House decrease the stress in your life?
¿Usted siente que al estar su hijo(a) en Neighborhood House disminuye su estrés?

Answered: 154 Skipped: 6



ANSWER CHOICES	RESPONSES	
YesSí	92.21%	142
No	7.79%	12
TOTAL		154

9

If yes, please explain how your stress has been reduced by having your child here at Neighborhood House. Si ha contestado que sí, por favor, explique cómo su estrés se ha reducido al tener a su hijo aquí en Neighborhood House.

Answered: 121 Skipped: 39

#	RESPONSES	DATE
1	It is a safe and reliable place to place our children while we work.	3/26/2019 9:05 PM
2	Its open during my work hours. The staff is helpful and kind.	3/25/2019 5:44 PM
3	Lot less crying and I am able to focus on other tasks	3/25/2019 4:57 PM
4	horas work	3/25/2019 4:19 PM
5	Me da un poco de tiempo para mi	3/25/2019 3:37 PM
6	Shes in a place where she enjoys being with people I trust	3/25/2019 3:21 PM
7	I don't have to worry about Archie's care while I am at school and work, and I don't have to worry about after school care and I know he is in good hands. This program has SAVED US.	3/25/2019 2:58 PM
8	I'm physically disabled, and me not having to watch them except for a few hours in the morning, and again in the evening, is a lifesaver for my physical well-being and pain level.	3/25/2019 1:19 PM
9	Knowing that they are cared for in a safe caring environment	3/25/2019 12:23 PM
10	Knowing that my children are safe and well taken care of lifts a huge weight off my shoulders.	3/25/2019 11:52 AM
11	The staff are awesome	3/25/2019 10:28 AM
12	Neighborhood house is almost always open, and I know my child is in a safe nurturing environment so I can focus on what I need to do without worrying about her	3/25/2019 10:06 AM
13	We live around the corner from Neighbor house. so location is excellent, as well as having Ms. Cindy as Kelly's teacher, she is great, and we feel Kelly has really learned so much since he's started at neighborhood house.	3/25/2019 9:50 AM
14	Not having to worry about who can watch our daughter is awesome	3/25/2019 9:36 AM
15	It has reduce my stress its allowed me to mantain a job and i dont have stress on whos going to watch my daughter	3/25/2019 9:24 AM
16	Porque se que esta en un buen lugar	3/25/2019 9:10 AM
17	My child's teachers notify me of any situations, whether good or bad, and that puts me at ease.	3/25/2019 8:31 AM
18	I can work with no worries cuz I know my child is in a loving place	3/22/2019 11:02 AM
19	because I don't need to worries about packing lunch for my kids	3/22/2019 10:42 AM
20	Having my child at Neighborhood House is very helpful because it allows me to go to work and come pick him up knowing he is safe and having fun.	3/22/2019 10:10 AM
21	Si, porque el nino esta en buenas manos	3/21/2019 5:40 PM
22	less stress not o worry about transportation-and the sliding fee scale.. Much appreciated.	3/21/2019 5:39 PM
23	Tengo tiempo para cumplir con citas de trabajo y otras necesidades	3/21/2019 5:31 PM
24	Confio en Neighborhood House para el cuidado de mi hija, por cuanto mientras se encuentre bajo su cuidado, su educacion es una preocupacion menos entre tantas.	3/21/2019 5:23 PM
25	kids are very tired at the end of the day	3/21/2019 5:21 PM
26	Because I have time to do my things	3/21/2019 5:15 PM
27	Having reliable preschool that is affordable and close to home greatly reduced my stress level.	3/21/2019 4:59 PM

28	neighborhood house has help me with more that stress in my life, has the best teachers and i can thrust them to take care of my girls. so i dint have to worry about them when there at neighborhood house.	3/21/2019 4:57 PM
29	me gusta estar en casa con mi hijo....solo que tengo que trabajar	3/21/2019 4:13 PM
30	me da mucha tranquilidad saber que esta en buenas manos.	3/21/2019 4:09 PM
31	Knowing he is well taken care of and watched helps put my mind at ease while I am at work.	3/21/2019 4:03 PM
32	no preocupando donde cuidan a mi hijo	3/19/2019 1:58 PM
33	Si mis hijos estan en Neighborhood House, yo se que estan muy bien y felices	3/15/2019 8:31 AM
34	My kids love being here, they enjoy and look forward to family fun nights. They are exposed to different foods, different cultures and different opportunities. Things that I would not be able to provide as a single mom.	3/13/2019 12:39 PM
35	Because I know that they are in good hands	3/13/2019 11:34 AM
36	I know they're being well taken care of and if anything occurs NH is really good about calling me right away.	3/13/2019 10:19 AM
37	I don't have to worry about my child's safety.	3/13/2019 9:49 AM
38	I know where he is and what he is doing during the day when school is not in session. It allows me to see my child as his better self that I don't see everyday at home.	3/13/2019 9:34 AM
39	Not have to stress about the length of travel time and hours of operation. Very convenient for me. I also appreciate the back pack of goodies for the weekend. It really helps	3/12/2019 1:14 PM
40	I am able to go to work and able to provide for my son. I'm happy he has friends to play with. I'm happy he's learning a lot. Thank you	3/12/2019 1:08 PM
41	3	3/11/2019 11:45 AM
42	Time for doctor's appointment and errands. Extra self time for a stay at home parent	3/11/2019 8:30 AM
43	It has made me able to work full time job and not worry who's going to be with my my daughter. I know she is learning throughout the day	3/11/2019 8:25 AM
44	El esta aprendiendo mucho mas que en cualquier lugar se quede. Para yo poder ir al trabajo, me quedo muy tranquila porque el esta haciendo cuidado bien y eso me hace no estresarme pensando si esta bien	3/11/2019 8:20 AM
45	mente, descanso. Asisto a escuela o programas de autoayuda. Muchas gracias!	3/11/2019 8:17 AM
46	Support system that I need to be at work. He loves being here. He has developed more "socialization" skills	3/11/2019 8:14 AM
47	my daughter i happy here and i get to work and be back with her	3/8/2019 6:06 PM
48	Knowing that my child has safe and dependable transportation to good afterschool care is everything. It means I don't have to worry about her when I am work.	3/8/2019 3:32 PM
49	Si porque no estoy preocupada de como estaran, si quiero verlos voy y los veo y estoy al pendiente de ellos	3/7/2019 11:55 AM
50	I know my kids are safe and well attended to at NH. I am very satisfied with all programs. I know if there's ever a problem I'm told right away and they all have helped me out. The staff is very kind and caring to all the kids and always have a smile for me too!	3/7/2019 9:16 AM
51	I know they are well cared for!	3/6/2019 9:46 AM
52	si porque trabajo tranquila ya que se que mi hijo obtiene el cuidado necesario	3/6/2019 9:14 AM
53	I know that he is being taken care of by employees who truly care for each child	3/5/2019 7:10 PM
54	I am allowed to work and make money to support Wolfgang and all his needs	3/4/2019 5:11 PM
55	I love how my son does different art and has different activities are important to me. The teachers are helpfull and work together. I love the staff keep up the good work	3/4/2019 5:03 PM
56	I know I left my kids in good hands and they're safe, for the hours I am not with them. I know they are eating well and learning new things	3/4/2019 4:43 PM

57	We know she's in good hands and she gets all the attention she needs	3/4/2019 4:40 PM
58	I am confident that my children are in a safe place where they can learn, play, and increase their social skills. Knowing that they will be taken care of while I work is such a big stress reliever	3/4/2019 4:34 PM
59	I don't have to worry if she is safe at school while I am at work because I really trust this facility	3/4/2019 4:31 PM
60	me ayuda con mi tiempo	3/4/2019 4:14 PM
61	Having a safe for my children while at work!	3/1/2019 6:22 PM
62	not having to worry about my daughter whereabouts, being able to work the hours necessary and not having to worry about when and who will need to pick her up from school/daycare	3/1/2019 6:21 PM
63	it has helped me with not having the trouble to find some one to watch my kid that i trust	3/1/2019 6:09 PM
64	Sliding scale fee helps	3/1/2019 6:01 PM
65	love you guys thanks	3/1/2019 5:13 PM
66	they learn how to behave better	3/1/2019 4:55 PM
67	peace of mind. I know he is happy at school making friends and enjoys learning.	3/1/2019 4:39 PM
68	not needing to find baby sitter	3/1/2019 4:28 PM
69	I know my children are being fed a balanced meal	2/28/2019 9:29 AM
70	I can't properly express how my stress has decreased because of NH. Before, I was working from home with a toddler who couldn't always have my complete attention, which was stressful as an employee and as a mother. Now I know she's getting socialized, getting educational opportunities, and getting the attention of loving staff while I work. Because of this, I was also able to secure a better job.	2/26/2019 11:57 PM
71	Reliable child care	2/26/2019 8:04 PM
72	Porque se que siempre esta bien cuidados y que les estan enseñando a hacer tareas y lo motivan a hacer actividades en donde ellos aprenden.	2/26/2019 5:57 PM
73	Knowing that my son is some where safe and knowing that he is loved is what matters to me.	2/26/2019 5:15 PM
74	I've been able to work and bring a little more money into the home	2/26/2019 9:03 AM
75	It's a safe place for them to be when we have to work.	2/25/2019 8:03 PM
76	Neighborhood House has been the best for my family because the know what I have been going through but I say thankful for all your help for my kids to learning from school they everyday her best teacher	2/22/2019 11:39 AM
77	It is nice to know she is taken care of and happy	2/22/2019 11:34 AM
78	I can't always depend on family bc if they are going out of town they would not be able to watch my child, so by having her at daycare it is stressfree	2/22/2019 11:28 AM
79	Previously my children went to an in home day care and they often closed without notice, or needed me to pick my kids up early. It's nice to not have to worry about this. I can go to work and know my kids are safe.	2/22/2019 11:22 AM
80	Mi hija ha estado aprendiendo un poco mas. La fascina pintar y cortar, se distrae mucho con las tareas que le dejan. Y los pequenos detalles que dan. Gracias	2/22/2019 11:14 AM
81	porque los ninos aprenden mientras estoy trabajando	2/21/2019 7:39 PM
82	I am able to work and support my daughter and I	2/21/2019 6:55 PM
83	its very helpful cause my kids are in good hands	2/21/2019 6:53 PM
84	estoy tranquila en mi trabajo porque mi hija esta en un lugar seguro donde se siente amado y protegida	2/21/2019 6:44 PM
85	Mas tranquila para hacer mis actividades diarias.	2/21/2019 6:33 PM
86	I don't have to worry because my son is safe and happy while I am working.	2/21/2019 6:24 PM
87	life is good:)	2/21/2019 6:19 PM

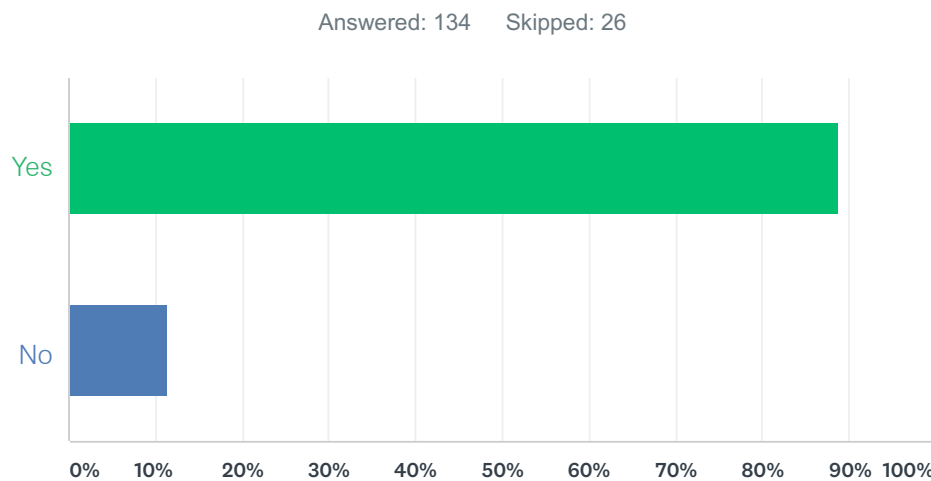
88	Having someone to pick her up after school so that I can work full-time. However some issues with neighborhood house has increased my anxiety.	2/21/2019 6:18 PM
89	My son has learned so much more here than at his previous daycare. I feel very happy with the teachers, especially Nancy. He absolutely loves her!	2/21/2019 6:09 PM
90	/Ella es mas tranquila y mas concentrada.w	2/21/2019 6:08 PM
91	I am a single mother and I am able to focus at work and not have to worry about who is going to watch my kids.	2/19/2019 3:40 PM
92	I know she is in a safe place after school. People I trust. And days school is closed (snow days, etc) daycare is open.	2/13/2019 9:16 AM
93	I trust NH my kids have been going until they age out. So it's a lot easier for me to not stress as much as I do with my baby being somewhere else because he's too young to attend NH.	2/11/2019 1:31 PM
94	un lugar seguro y bien cuidado mi nino	2/11/2019 12:29 PM
95	I know my children are being cared for and learning every day.	2/11/2019 9:52 AM
96	Being a single parent makes it hard to be in more then one place at once, especially when you're the head of household and main provider. It's nice that there is a trustworthy, inexpensive and caring facility with an outstanding staff who understand ones circumstances.I am 100% pleased with NH and the staff. I would like to recognize Mrs. Cindy, without her NH wouldn't be what it is today, her history at NH is amazing and one to be shared with all future patrons. I also would like to recognize Debbie and Estella whom helped me out so much with my lil one on her first years at NH. And now to Meghan and Felicia, whom are such great woman and always have a smile on their face no matter how long the day. Kelly did such a great job there and now Tom will continue the Legacy. I am SO grateful and blessed to be able to call NH a second home for my children. You are a great big help to us single parent's and those falling below poverty level. There are still great places with great people out in the world and NH you're one of them. THANK YOU/MUCHAS GRACIAS!!!!	2/9/2019 12:54 AM
97	Because I know my children are safe and cared for in a nurturing environment.	2/8/2019 11:57 PM
98	I know that while they are there, they are well taken care of and I have nothing to worry about. They have an excellent staff there to care for them.	2/8/2019 8:54 PM
99	porque se que mis hijos estan en un lugar seguro	2/8/2019 3:10 PM
100	cc	2/8/2019 3:05 PM
101	Por que se que mis hijos estan en un buen lugar.	2/8/2019 2:42 PM
102	Safe place, great people	2/8/2019 2:40 PM
103	The staff is attentive and friendly. My daughter loves her teachers and enjoys being with the other kids. I know she is in a positive and safe place when I leave her there.	2/8/2019 8:24 AM
104	Its nice to not have to worry about a baby sitter and knowing she is learning instead of being in front of a tv.	2/8/2019 7:41 AM
105	I'm no longer spending more than I can afford on childcare, whiych makes all the rest of my finances work better. I can rely on NH to keep my kids safe and help them work through any behavior issues (their own or peers') so I don't have to worry about them while I'm working or always be on edge that I might be called to pick my kids up early for behavior issues. When I pick up, I can rely on them having a great start or even being done with their homework, so we have ya better chance of getting to bed on time.	2/8/2019 7:35 AM
106	Consistency is key	2/8/2019 2:47 AM
107	Knowing that the teachers genuinely care about my kid. They are planning activities and helping them to be a better human being.	2/7/2019 9:38 PM
108	Knowing she is being taken care of. Has meals. A warm place to be after school . Transportation. She loves the activitiesand the teachers. She loves going.	2/7/2019 7:09 PM
109	Neighborhood house is excellent	2/7/2019 5:43 PM
110	Having my child in full time care where his development is a priority is very helpful. The proximity to work and home is helpful, too.	2/7/2019 4:46 PM

111	I dont have worry about whos going to watch my child while im at work i know she is learing new things and make friends while i work	2/7/2019 4:11 PM
112	My son likes neighbors house.	2/7/2019 1:54 PM
113	Being able to pick up my child at 530 is great. Because my commute to work is long, and I dont always get out at 4 or leave at my scheduled 8 hour shift. She loves it, which is most important for me.	2/7/2019 1:47 PM
114	I know she is receiving quality care. I don't have to worry about if her needs are being met or if she is safe or not.	2/7/2019 1:22 PM
115	my daughter is happy to go every morning and makes me know she is being well taken care of. so in that way i am stress free and knowing that not any one can take my child	2/7/2019 1:16 PM
116	By not having to pay hourly or pay the insane rates for other full-time daycares, I have been able to grow immensely in my professional career, and be a more present parent for my child when I am home. The affordability and flexibility of NH has been life-changing.	2/7/2019 1:09 PM
117	Menos vago un poco mas tranquilo	2/7/2019 1:03 PM
118	Mi hijo recibe educación, por ende su conducta ha mejorado tanto como su nivel académico, mi bebé tiene 3 años y sabe escribir su nombre totalmente independiente y algunos números. También dejó los pañales y adquirió el hábito de dormir siesta.	2/7/2019 12:55 PM
119	I know that my children are taken care of while I am at work. I know and feel that I can trust the staff of Neighborhood House. My children are happy there. That relieves a lot of stress for me.	2/7/2019 12:52 PM
120	it is a big help and reassuring that our son has meals prepared for him daily, it saves us a lot of time and worry.	2/7/2019 12:43 PM
121	I dont have to worry about who is going to watch my kid.	2/7/2019 12:36 PM

10

Have you noticed any positive behavioral changes in your child as a result of their attendance at Neighborhood House?

¿Ha notado algún cambio de comportamiento positivo en su hijo(a) como resultado de su asistencia a Neighborhood House?



ANSWER CHOICES	RESPONSES	
YesSí	88.81%	119
No	11.19%	15
TOTAL		134

11

If yes, please explain the behavioral changes you have seen in your child.

En caso afirmativo, por favor explique los cambios de comportamiento que ha visto en su hijo.

Answered: 91 Skipped: 69

#	RESPONSES	DATE
1	More social, improved vocabulary, counting and ABC's	3/26/2019 9:05 PM
2	She's a lot more social & polite	3/25/2019 5:30 PM
3	Able to get along with other	3/25/2019 4:58 PM
4	listen more	3/25/2019 4:19 PM
5	Mas sociable	3/25/2019 3:38 PM
6	better social skills	3/25/2019 3:21 PM
7	He can make friends with all kids!	3/25/2019 2:58 PM
8	my 3 year old son is talking more, interacting with others more, getting better at sharing, and playing with others.	3/25/2019 1:20 PM
9	Willingness to share and ability to self regulate behavior	3/25/2019 12:24 PM
10	My children are interacting with others in a more positive manner.	3/25/2019 11:53 AM
11	Más tranquilo	3/25/2019 11:08 AM
12	My daughter is learning alot and has a better attitude about school	3/25/2019 10:29 AM
13	He really likes to talk about his day, and he seems super engaged in activities when I see him in his class room	3/25/2019 9:51 AM
14	Friendly	3/25/2019 9:37 AM
15	My daughter enjoys going to school she learned so much she has learned how to write her name	3/25/2019 9:25 AM
16	Ya sabe contar	3/25/2019 9:11 AM
17	-Can follow a schedule (nap time) -Shows interest in different subjects -Expresses himself using hand motions	3/25/2019 8:32 AM
18	speaks and fallows directions more often	3/22/2019 11:03 AM
19	before she always was mad, and when I ask her why ? she did not tell me . now she always happy and when she is mad she is able to tell me why	3/22/2019 10:44 AM
20	I see my child more energetic and learning how to play and get along with others by being at neighborhood house	3/22/2019 10:10 AM
21	SE LAVA LAS MANOS Y SE SIENTA EN LA MESA A LA HORA DE LAS COMIDAS	3/21/2019 5:41 PM
22	Learn habits in following directions and safety rules.	3/21/2019 5:39 PM
23	Sigue las reglas. Esta aprendiendo	3/21/2019 5:32 PM
24	Mayor confianza en el trato hacia personas de su edad y adultos	3/21/2019 5:24 PM
25	helping see what my child is going through	3/21/2019 5:22 PM
26	He is listening and be obedient	3/21/2019 5:16 PM
27	el ya puede ablar mas con otros ninos o adultos	3/21/2019 4:14 PM
28	ha aprendido muchas cosas buenas como numeros vocales, abecedario , a limpiar .	3/21/2019 4:11 PM
29	He has enjoyed the staff and learning the new things he does	3/21/2019 4:04 PM
30	le gusta sus nuevos amigos	3/19/2019 1:58 PM

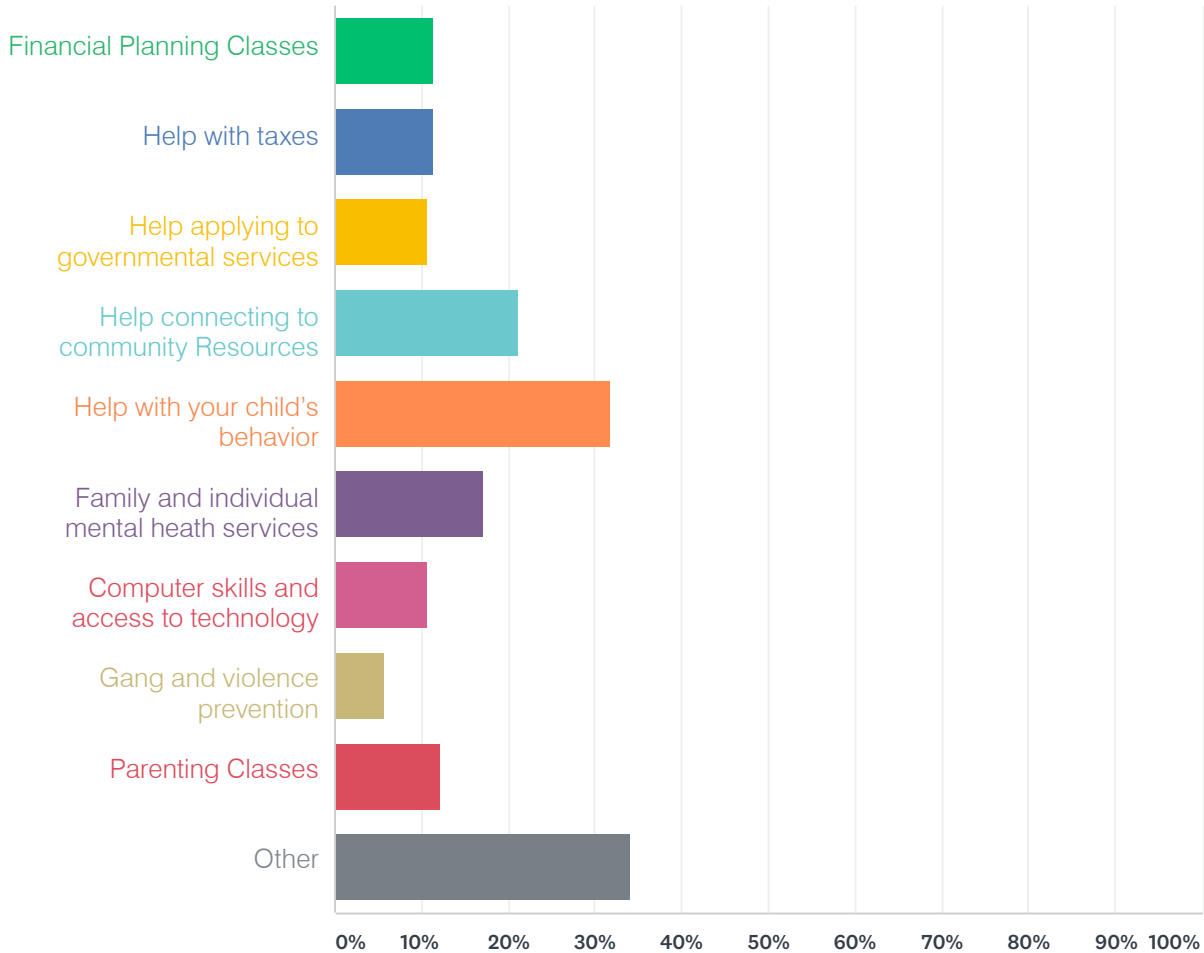
31	Mis hijos estan mas amables y felices	3/15/2019 8:37 AM
32	They are more outgoing, and confident.	3/13/2019 12:39 PM
33	Learning to help	3/13/2019 11:35 AM
34	They understand the importance of sharing and being respectful towards others.	3/13/2019 10:20 AM
35	greater dependability and increased self worth	3/13/2019 9:35 AM
36	He comes home with more confidence and with finished homework with him. Help him helping other individuals	3/12/2019 1:15 PM
37	I am less worried, and less stressed. My days have gone so much better knowing my son is in a safe place learning.	3/12/2019 1:09 PM
38	3	3/11/2019 11:45 AM
39	increase in paying attention	3/11/2019 8:30 AM
40	My daughter has made new friends she has learned how to write her name and some numbers	3/11/2019 8:26 AM
41	socialisa mas rapido aprende a comunicarse mejor	3/11/2019 8:21 AM
42	Alegre motivador. Activo. Feliz. Disciplinado	3/11/2019 8:18 AM
43	He is happier. He enjoys being here.	3/11/2019 8:14 AM
44	Habla un poco mas y hace amigos, algo que no hacia antes de estar en Neighborhood House	3/11/2019 8:10 AM
45	she talks more with others without feeling bad and she keeps trying and see her grow more and more every day	3/8/2019 6:08 PM
46	My daughter has learned a lot about being a good friend, sharing, and working in a group from her time at Neighborhood House.	3/8/2019 3:32 PM
47	The kids are my grand children and they both had abandonment problems and some behavioral. But since having them there have improved a lot especially Laurence who went from not talking to anyone to a very happy child.	3/7/2019 9:18 AM
48	Better social skills.	3/6/2019 9:46 AM
49	She interacts better with other kids	3/6/2019 9:12 AM
50	Wolfgang is counting and his social skills have gotten much better. I can tell he's getting very smart very fast being here.	3/4/2019 5:11 PM
51	I think my child talks more, has more friends, communicates and play better learning	3/4/2019 5:04 PM
52	They share more with the family. They like to show me what they have learnt that day also show me the work that they had accomplished.	3/4/2019 4:44 PM
53	She is very polite and she learned how to potty	3/4/2019 4:41 PM
54	Using their words to express themselves instead of a tantrum. Sharing with their siblings instead of fighting with each other. Being kind and noticing when thy're being rude, like kind words and not words that can hurt others' feelings.	3/4/2019 4:36 PM
55	She now knows her colors and how to read her name	3/4/2019 4:31 PM
56	My kids love it here and I have had less behavior with my oldest.	3/1/2019 6:23 PM
57	she speaks more and knows more	3/1/2019 6:10 PM
58	Son has had much better behavior in school and daycare since attending neighborhood house.	3/1/2019 6:01 PM
59	all kids are beter	3/1/2019 5:13 PM
60	they get along better	3/1/2019 4:56 PM
61	He has more structure then at home. There is more of a creative outlet for him.	3/1/2019 4:40 PM
62	Being in a large daycare can present some challenges, but we've also seen a lot of growth. She's better at verbalizing her feelings, sharing, and striving to meet goals.	2/27/2019 12:00 AM
63	Less fighting	2/26/2019 8:04 PM

64	Anteriormente mi hijo se desesperaba tratando de hacer tareas y ahora ya no es tanto porque ahí le han enseñado a tranquilizarse.	2/26/2019 6:06 PM
65	Anything that they have learned at daycare has been brought home, arts and crafts, baking recepies activities...	2/26/2019 8:59 AM
66	His language skills, ability to share with others and show care.	2/25/2019 8:04 PM
67	Janeela she would carrying lots when us to drop her but now it got better so thank you	2/22/2019 11:41 AM
68	Not behavioral - I have noticed she is opening up more to the adults and the children	2/22/2019 11:29 AM
69	My children both interact better with other kids	2/22/2019 11:23 AM
70	Si. Y aunque ellos creen que tenían que pasarla de un grado a otro la veo diferente y mas motivada y menos quejas	2/22/2019 11:15 AM
71	socializan mas	2/21/2019 7:40 PM
72	She has a desire to learn and loves her teachers	2/21/2019 6:55 PM
73	si habla ingles	2/21/2019 6:45 PM
74	Better at interacting with others.	2/21/2019 6:38 PM
75	Mas ordenada y tranquila.	2/21/2019 6:35 PM
76	they are better	2/21/2019 6:19 PM
77	Yes, she gets to play with other kids. But also she's been on medication that has also helped improve her behavior.	2/21/2019 6:19 PM
78	He has improved his communication skills a lot and is starting to share!	2/21/2019 6:10 PM
79	Ella es mas atenta.	2/21/2019 6:10 PM
80	They listen better and learned new tools to help with their emotions	2/19/2019 3:40 PM
81	She gets along well with others. She looks forward to learning	2/13/2019 9:17 AM
82	She doesn't scream and cry anymore when I have to drop her off	2/11/2019 1:32 PM
83	mas diciplina y nino cordial amable	2/11/2019 12:29 PM
84	My daughter is using her words more than acting out her frustration	2/11/2019 9:53 AM
85	Being a single child at the time my daughter started at NH, I of course had many concerns. Sharing was a big one and NH Staff helped me out with that issue very much as well as potty training and of course her speech ability really developed because her attendance at NH.	2/9/2019 12:56 AM
86	More able to Express themselves with respect for others around them and use other ways to deal with frustrations without hitting or unacceptable ways	2/9/2019 12:01 AM
87	Their social skills have improved greatly. They are better equipped to interact with other children and adults.	2/8/2019 8:55 PM
88	se expresa mejor	2/8/2019 3:11 PM
89	It's hard to determine because my kids have been there since they were young	2/8/2019 2:48 AM
90	Shes learned how to spell her name her letters numbers she learned to how intreact with other kids	2/7/2019 4:12 PM
91	Mas trankilo	2/7/2019 1:04 PM

12

Please select all the services from the list below that you are currently using in the community.
 Por favor, seleccione todos los servicios de la lista de abajo que se utiliza actualmente en la comunidad.

Answered: 123 Skipped: 37



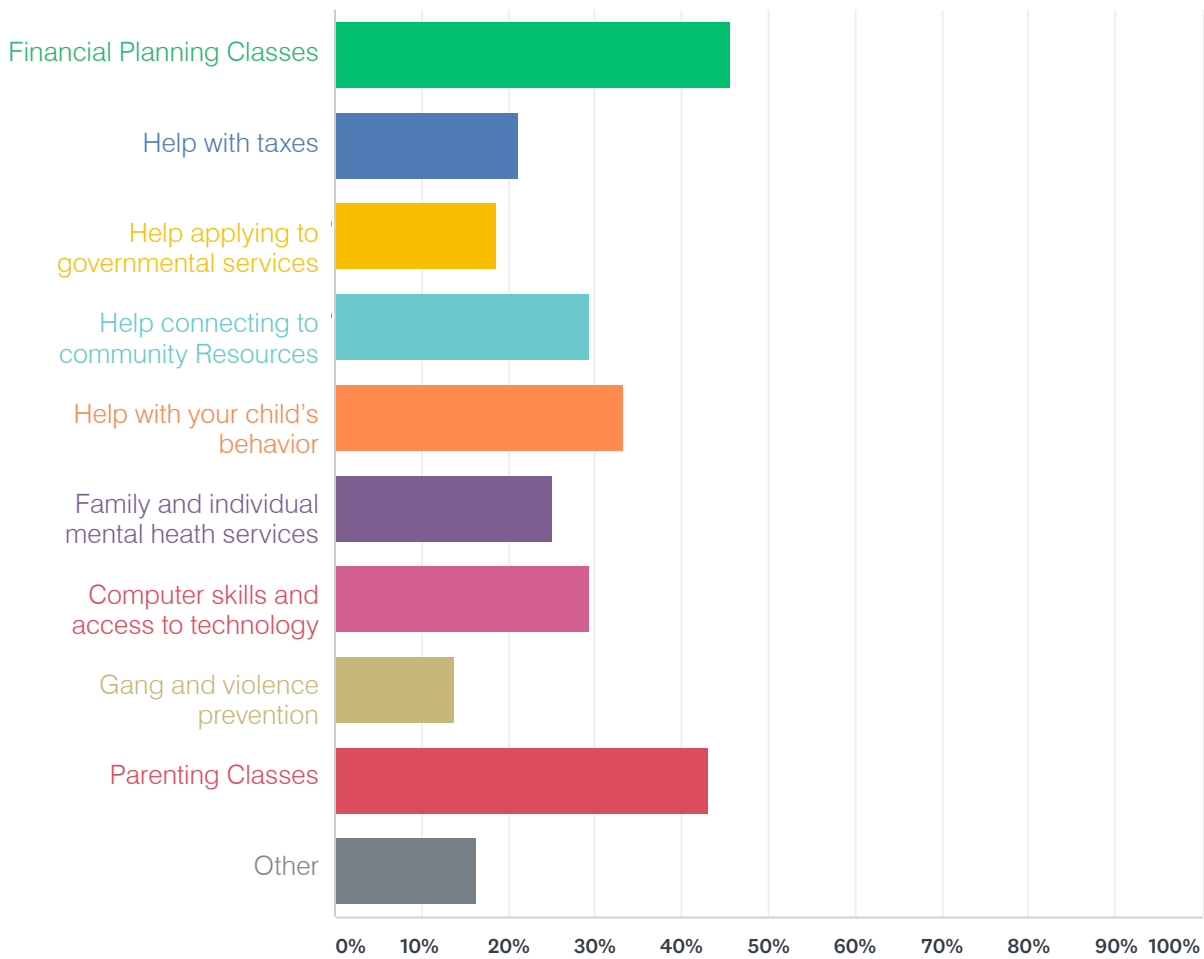
ANSWER CHOICES	RESPONSES
Financial planning classesClases de educación financiera	11.38% 14
Help with taxesAyuda con la presentación de impuestos	11.38% 14
Help connecting to and applying for governmental servicesAyuda a conectarse y aplicar para servicios del gobierno	10.57% 13
Help connecting to community resourcesAyuda a conectarse con los recursos de la comunidad	21.14% 26
Help with your child's behaviorAyuda con el comportamiento de su hijo	31.71% 39
Family and individual mental health servicesServicios de salud mental (individual y familia)	17.07% 21
Computer skills and access to technologyConocimientos de informática y acceso a la tecnología	10.57% 13
Gang and violence preventionPrevención de pandillas y violencia	5.69% 7
Parenting classesClases para padres	12.20% 15
Other (please specify)Otro (por favor especifique)	34.15% 42
Total Respondents: 123	

13

Please select all the services from the list below that you would use if they were available at Neighborhood House.

Por favor, seleccione todos que los servicios de la lista que se utilizaría si estuvieran disponibles en Neighborhood House

Answered: 123 Skipped: 37



ANSWER CHOICES	RESPONSES
Financial planning classesClases de educación financiera	45.53% 56
Help with taxesAyuda con la presentación de impuestos	21.14% 26
Help connecting to and applying for governmental servicesAyuda a conectarse y aplicar para servicios del gobierno	18.70% 23
Help connecting to community resourcesAyuda a conectarse con los recursos de la comunidad	29.27% 36
Help with your child's behaviorAyuda con el comportamiento de su hijo	33.33% 41
Family and individual mental health servicesServicios del salud mental (individual y familia)	25.20% 31
Computer skills and access to technologyConocimientos de informática y acceso a la tecnología	29.27% 36
Gang and violence preventionPrevención de pandillas y violencia	13.82% 17
Parenting classesClases para padres	43.09% 53
Other (please specify)Otro (por favor especifique abajo) *	16.26% 20
Total Respondents: 123	

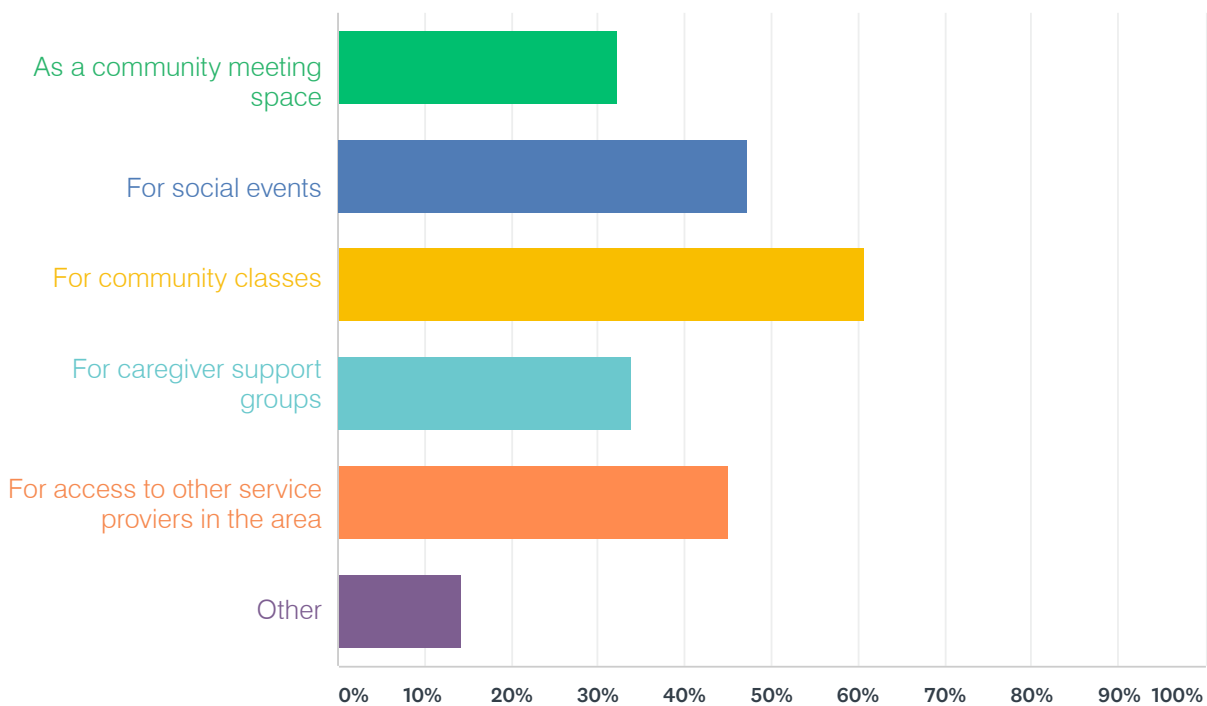
*Other: Clases de ingles
English Classes
Clases de ingles
I have the help I need I think we are good. Thank you!
Clases de Cocina

14

Which items below would be the most beneficial uses of Neighborhood House spaces in the future (in addition to our current programs)? *Mark all that apply.

¿Cuáles de los usos abajo serían la forma más beneficiosa de usar los espacios de Neighborhood House en el futuro (además de nuestros programas actuales). *Marque todo lo que corresponda

Answered: 127 Skipped: 33



ANSWER CHOICES	RESPONSES	
As a community meeting space (community council meetings, poplar grove community meetings, etc.)Un espacio para juntas de comunidad	32.28%	41
For social events (after-hours activities for families, holiday events, etc.)Como espacio para reuniones comunitarias (reuniones de consejos comunitarios, reuniones de comunidades de Poplar Grove, etc.)	47.24%	60
For community classes (adult education, financial classes, technology classes and internet access etc...)Para clases comunitarias (educación de adultos, clases financieras, clases de tecnología y acceso a Internet, etc.)	60.63%	77
For caregiver support groups (help with loved ones' health or behavior management)Para los grupos de apoyo de los cuidadores (ayuda con la salud de los seres queridos o el manejo del comportamiento)	33.86%	43
For access to other service providers in the area (healthcare providers, emergency food/utility/clothing assistance, etc.)Para el acceso a otros proveedores de servicios en la zona (proveedores de atención médica, asistencia de emergencia para alimentos / servicios públicos, etc.)	44.88%	57
Other (please specify) // si otro, especifique abajo: *	14.17%	18
Total Respondents: 127		

*Other: outside daycare hours

English Classes

Clases de ingles para los padres

AA or other support groups

English Classes

As safecenter if an emergency were to happen, natural disaster, etc...

It would be great to have an affordable exercise class - yoga or Zumba, maybe!

All the above help me and my family. thank you for all the supports for my family

Todos serian necesarios.

Extracurricular things: sports, art, etc.

15

What would make you want to attend events or classes at Neighborhood House?
 ¿Qué le haría querer asistir a eventos o clases en Neighborhood House?

Answered: 127 Skipped: 33

#	RESPONSES	DATE
1	Schedule and price	3/26/2019 9:06 PM
2	We already attend. My kid loves staying and participating.	3/25/2019 5:46 PM
3	N/A	3/25/2019 5:41 PM
4	N/A	3/25/2019 5:32 PM
5	Support	3/25/2019 5:01 PM
6	horas	3/25/2019 4:21 PM
7	to learn more	3/25/2019 3:47 PM
8	Esta excelente	3/25/2019 3:39 PM
9	financial	3/25/2019 3:22 PM
10	Family time	3/25/2019 2:59 PM
11	Convenience and time	3/25/2019 2:53 PM
12	Childcare during events or classes.	3/25/2019 1:27 PM
13	Ba	3/25/2019 1:14 PM
14	Childcare provided during classes and some events	3/25/2019 12:27 PM
15	I would attend events or classes at neighborhood house that are either affordable or free and if it was something that I and my family could benefit from.	3/25/2019 11:57 AM
16	Participación de mis hijos	3/25/2019 11:11 AM
17	I would love to but my work schedule is busy	3/25/2019 10:32 AM
18	Not sure	3/25/2019 10:08 AM
19	more outreach from the community	3/25/2019 9:52 AM
20	Na	3/25/2019 9:38 AM
21	It fit were to fit in my schedule	3/25/2019 9:27 AM
22	Declaracion de impuestos	3/25/2019 9:13 AM
23	Low cost/free financial classes	3/25/2019 8:32 AM
24	para aprender mas de como enseñarles a los niños de como prepararse para preschool	3/22/2019 11:09 AM
25	a good dinner and excell attention	3/22/2019 10:47 AM
26	Knowing they are close by and be available at all times	3/22/2019 10:11 AM
27	/	3/21/2019 5:56 PM
28	Adquirir mas conocimiento	3/21/2019 5:43 PM
29	love to be involved in the community and my kids education.	3/21/2019 5:42 PM
30	disfrutar con la familia	3/21/2019 5:41 PM
31	Para aprender	3/21/2019 5:35 PM

32	Que el tiempo dispuesto o requerido para estos sean igual o menos a 30 min. diarios despues de las 4:00 pm	3/21/2019 5:27 PM
33	na	3/21/2019 5:24 PM
34	To learn about that stuff	3/21/2019 5:20 PM
35	Availability	3/21/2019 5:00 PM
36	na	3/21/2019 4:59 PM
37	not sure	3/21/2019 4:35 PM
38	Family friendly events	3/21/2019 4:30 PM
39	N/A	3/21/2019 4:24 PM
40	para aprender mas para ayudar a mi hijo	3/21/2019 4:16 PM
41	clases de Ingles	3/21/2019 4:14 PM
42	NA	3/21/2019 4:05 PM
43	Price and Timing	3/21/2019 3:59 PM
44	apoyando a estos eventos	3/19/2019 2:24 PM
45	Hablar sobre mis hijos y sobre sus trabajos	3/15/2019 8:37 AM
46	Child activities, Free :) and Food :)	3/13/2019 12:41 PM
47	Smaller class sizes	3/13/2019 10:29 AM
48	For Social events.	3/13/2019 9:56 AM
49	childcare support	3/13/2019 9:38 AM
50	Interesting classes, like intro to word, excel, power point classes... Evenings only.	3/12/2019 1:16 PM
51	To help others. And to make a difference in the community	3/12/2019 1:10 PM
52	1	3/11/2019 11:45 AM
53	If I had free time in the evening and the class or event were about my interests, I would be more likely to attend.	3/11/2019 8:31 AM
54	-	3/11/2019 8:27 AM
55	-	3/11/2019 8:21 AM
56	na	3/11/2019 8:18 AM
57	-	3/11/2019 8:14 AM
58	-	3/11/2019 8:11 AM
59	more notices and reminders	3/8/2019 6:11 PM
60	If they fill a need and if they match our schedule.	3/8/2019 3:45 PM
61	flexible times, interesting topics.	3/7/2019 3:35 PM
62	-	3/7/2019 11:56 AM
63	if I had more time	3/7/2019 9:37 AM
64	-	3/6/2019 9:17 AM
65	apreder y convivir con mas personas	3/6/2019 9:15 AM
66	Behavioral or autism related services	3/5/2019 7:12 PM
67	I it was beneficial to my child I'd want to attend these classes. Perhaps if the children could go play while adults can focus on classes	3/4/2019 5:13 PM
68	Yes!!!	3/4/2019 5:05 PM
69	seeing my children happy	3/4/2019 4:45 PM
70	-	3/4/2019 4:41 PM

71	Kid friendly, like maybe a few volunteers to watch the children for a community meeting; Time to plan - knowing a month in advance; Advertising - letting us know	3/4/2019 4:37 PM
72	-	3/4/2019 4:32 PM
73	-	3/4/2019 4:28 PM
74	More education for myself	3/1/2019 6:25 PM
75	if needed or for my daughter socially	3/1/2019 6:23 PM
76	na	3/1/2019 6:13 PM
77	Extended hours childcare	3/1/2019 6:04 PM
78	saber que esta aprendiendo mi hijo	3/1/2019 5:30 PM
79	para beneficio de mis hijos	3/1/2019 5:22 PM
80	all the help	3/1/2019 5:15 PM
81	if i had more free time	3/1/2019 5:05 PM
82	food	3/1/2019 4:57 PM
83	after hour care.	3/1/2019 4:42 PM
84	posters	3/1/2019 4:33 PM
85	Thant we can bring our kids with us	2/28/2019 9:30 AM
86	Evening daycare would be very helpful!	2/27/2019 12:03 AM
87	A meal	2/26/2019 8:06 PM
88	Having a class available that I could have use out of.	2/26/2019 5:17 PM
89	-	2/26/2019 9:04 AM
90	adult school	2/26/2019 9:00 AM
91	Classes with relevant topics	2/25/2019 8:05 PM
92	what you do for my kids, thank you	2/22/2019 11:42 AM
93	They help with my everyday stress and are interesting	2/22/2019 11:36 AM
94	I have attended some of the events and always will when I can sometimes other obligations occur	2/22/2019 11:30 AM
95	Knowing it is a safe positive environment	2/22/2019 11:24 AM
96	tener otras opciones consejos y hacer amistades etc	2/22/2019 11:16 AM
97	clases de ibngles	2/21/2019 7:41 PM
98	FOR OLDER AGES	2/21/2019 7:15 PM
99	NA	2/21/2019 7:03 PM
100	time	2/21/2019 6:57 PM
101	Parenting classes.	2/21/2019 6:56 PM
102	to see i could get better at home	2/21/2019 6:54 PM
103	ccand r	2/21/2019 6:49 PM
104	compartir con mi hija sus maestros y sus compa;eros	2/21/2019 6:46 PM
105	nothing. love it here	2/21/2019 6:43 PM
106	Constant announcements of what is happening	2/21/2019 6:39 PM
107	Aprender mas.	2/21/2019 6:39 PM
108	Sense of community	2/21/2019 6:27 PM
109	Mainly when my daughter asks to stay.	2/21/2019 6:21 PM
110	all of them	2/21/2019 6:20 PM

111	Aprender mas.	2/21/2019 6:16 PM
112	Learning how to be a better parent and wife. Also, anything that has to do with improving our life.	2/21/2019 6:13 PM
113	en la tarde	2/21/2019 6:06 PM
114	If they are educational	2/19/2019 3:45 PM
115	-	2/13/2019 9:18 AM
116	N	2/12/2019 1:08 AM
117	The cost and what time they would be held	2/11/2019 1:33 PM
118	el saber como interactua mi hijo en clases	2/11/2019 12:34 PM
119	The hours and opportunity for me to learn more	2/11/2019 9:54 AM
120	To know that they would be given at times that parents can attend. The child care is right there, and i'm assuming classes would be on an affordable pay scale, like their day care services.	2/9/2019 1:00 AM
121	Get to spend time with my family	2/9/2019 12:54 AM
122	Classes or services like the previous question offered	2/9/2019 12:08 AM
123	I would be willing to attend events and classes that are relevant to me and my family.	2/8/2019 9:00 PM
124	siempre es bueno estar informado y preparado	2/8/2019 3:11 PM
125	More parking, more time	2/8/2019 2:51 AM
126	If there some available	2/7/2019 4:14 PM
127	Clases para adultos	2/7/2019 1:07 PM

16

Please share any comments, questions, or concerns below:

Por favor, comparte sus comentarios, preguntas o inquietudes a continuación:

Answered: 49 Skipped: 111

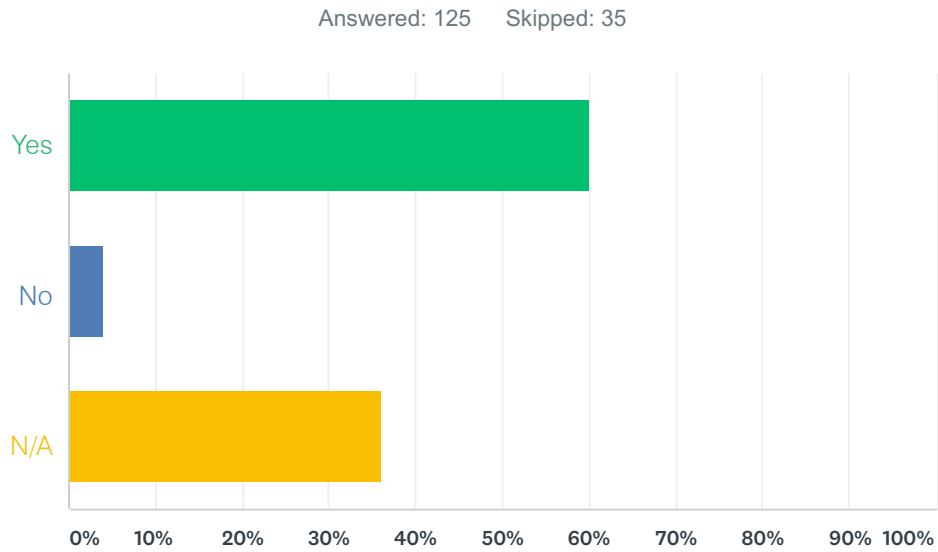
#	RESPONSES	DATE
1	None at this time	3/25/2019 5:03 PM
2	Love neighborhood house	3/25/2019 3:00 PM
3	if my kids can be watched during classes, training, etc, that would be amazing	3/25/2019 3:00 PM
4	I really don't have any concerns at the moment. Neighborhood House has always not only provided for all of our day care needs, but has taken care of us in other ways as well. They make me feel as if they care about our family and our well being. I appreciate that.	3/25/2019 12:04 PM
5	Tengo un bebé de 16 meses y quisiera que el pudiera entrar	3/25/2019 11:13 AM
6	NA	3/25/2019 10:32 AM
7	My child is in what I consider a small room. It would be great if in the new building there were more space so that 8 children could run around freely	3/25/2019 8:34 AM
8	just to say thank you for all you hard work	3/22/2019 10:51 AM
9	Neighborhood House has helped me a lot in letting my child learn a lot	3/22/2019 10:12 AM
10	Siento gran apoyo de Nighborhood House, no solo en la educacion de mi hija, sino en otros aspectos.	3/21/2019 5:29 PM
11	na	3/21/2019 5:24 PM
12	Neighborhood house is great. we love their employees	3/21/2019 4:36 PM
13	more teachers	3/19/2019 2:25 PM
14	Neighborhood House es una escuela muy buena y muy bien preparada. Tiene muy buenas maestras	3/15/2019 8:39 AM
15	The meals provided should be more kid friendly. I've volunteered in the class during lunch and the food doesn't look appetizing and the majority of the children don't seem interested in even trying it.	3/13/2019 10:54 AM
16	My only concern is about the food. I feel that the food is not kid friendly.	3/13/2019 9:58 AM
17	I really like having my son there at Neighborhood House because he goes on field trips, there is always a special Christmas time for him that he enjoys. He loves trips to movies.	3/12/2019 1:18 PM
18	I really love what you guys are doing. I appreciate all the help! Thank you!	3/12/2019 1:11 PM
19	Everyday here is wonderful. I appreciate the teachers that take good care of my daughter helping her learn new things	3/11/2019 8:28 AM
20	My son loves being here, everyone is nice and they care for the kids	3/11/2019 8:16 AM
21	none	3/8/2019 6:12 PM
22	I feel all the staff there are wonderful and they ak=ll know my kids very well and that also helps with protecting them. They all are very caring and have helped my kids adjust very well. Thank you for everything from the front desk, to the kitchen, the teachers, counselors and staff :)	3/7/2019 9:40 AM
23	I am very pleased with the services provided. Thank you very much!	3/4/2019 5:14 PM
24	I thank all the teachers for everything they're doing. My concern would be taking the children out in the winter time is very hard to get a doctor's note for the children won't be out for 30 minutes	3/4/2019 4:47 PM
25	*I think having the kids with a regular teacher is a big help *The staff have been so nice and friendly *Just have been a few/several times when I pick up my child and they will be in dirty diapers	3/4/2019 4:39 PM

26	todo esta perfecto	3/4/2019 4:29 PM
27	i love NH ! the help given to me and the fun for my daughter	3/1/2019 6:24 PM
28	deberian de hacer prueba de drogas a todos las personas que trabajan para neighborhood house. porque algunos educadores se le siente el olor a marihuana. y no permitir que personas que se drogan trabajen como educadores en la escuela	3/1/2019 5:26 PM
29	thanks so much	3/1/2019 5:16 PM
30	you guys are doing an amazing job thank you	3/1/2019 4:58 PM
31	None	2/26/2019 8:06 PM
32	I am thankful for all the supports from all you guys. the best teacher. thank you for the learning	2/22/2019 11:43 AM
33	I have my 3 yo that attends m-th after she is done with headstart at 2pm. fridays she attends all day. I am very grateful that the staff there are willing to work with me and help me out while I have to work - I have custody of my two grandkids, my 9 yo stays at After School Program at School. My 3 yo has opened up a lot since attending. The staff are very friendly and helpful. Thank you!!	2/22/2019 11:33 AM
34	This is an amazing program! Thanks for all you do	2/22/2019 11:24 AM
35	me gusta que tengan esa manera de brindar servicio a la comunidad	2/21/2019 7:43 PM
36	do the best	2/21/2019 6:56 PM
37	NH is awesome	2/21/2019 6:50 PM
38	Neighborhood es un buen lugar para la familia.	2/21/2019 6:40 PM
39	none	2/21/2019 6:40 PM
40	I've only had issues with the professionalism of some of the staff.	2/21/2019 6:22 PM
41	you guys rock	2/21/2019 6:21 PM
42	Me gusta sus servicios.	2/21/2019 6:18 PM
43	very poor on staff	2/21/2019 6:07 PM
44	You should start allowing infants at the center	2/11/2019 1:35 PM
45	me gusta la atencion que brindan asia mi hijo	2/11/2019 12:36 PM
46	Thank you for all you do for the Glendale Community. I've been a resident now for over 20 Years and I have to say that your organization is one of the best things that exists in our West Side Community. Again, THANK YOU FOR ALL YOU DO, THANK YOU VERY MUCH!!!	2/9/2019 1:03 AM
47	Neighborhood house is an amazing resource for our community and our family.	2/9/2019 12:12 AM
48	I really don't have any questions or concerns at this point in time.	2/8/2019 9:03 PM
49	thank you	2/8/2019 3:12 PM

17

Do you feel that the “homework” being sent home from the Preschool classrooms is helping your child prepare for Kindergarten? Please select N/A if it doesn't apply.

¿Usted cre que la “tarea de casa” de los niños y niñas pre-escolares les ayuda a prepararse para Kindergarten? Por favor seleccione N/A si no se aplica.



ANSWER CHOICES	RESPONSES	
YesSí	60.00%	75
No	4.00%	5
N/A	36.00%	45
Total Respondents: 125		